

# Specimen Acceptance Criteria

To provide high quality test results, HealthTrack requires specimen meet all the minimum criteria outlined below. If you have questions, please contact HealthTrack Customer Care at **866-287-3218**.

## Specimen Labeling

Use a *fine-tip permanent (non-smudging) pen or marker whenever labeling a specimen tube*. This will ensure samples are easily identifiable.

## Specimen Identification

*Specimens must be clearly labeled with two unique patient identifiers (Patient's first and last name and date of birth) or have patient identifiers embedded in a barcoded label.* Patient identifiers used must exactly match the information provided on the accompanying requisition or e-order. Providers must verify the patient identifiers on the tube **with** the patient at the time of collection.

## Specimen Integrity Disclosure

Samples received outside of the viability conditions listed below will be rejected as the integrity of the specimen cannot be determined.

**White Tube**



**Specimens** are stable post-collection in the white/clear top tube for 7 days at ambient temperature post-collection.

**Green Tube**



**Specimens** are stable post-collection in the green tube top for a total of 14 days at **2–30 °C**.

**Yellow Tube**



**CGT Urine** specimens are stable post-collection in the yellow tube top for a total of 14 days at **2–30 °C**.

**Gray Tube**



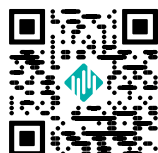
**Urine Culture** specimens are stable post-collection in the gray tube for a total of 2 days at **4-25°C**.

## Broken or Leaked Specimens

Samples received which have leaked due to the tube being cracked or broken, or samples which are received without a cap will be rejected, as there will not be enough sample nucleic acid for definitive testing and the integrity of the sample will be compromised.

## Patient Identifiers

Due to the significant risk of specimen mix-up and mislabeling all specimens received without patient identifiers (PIDs) will be rejected. Rejected specimens will be discarded after 14 days. A rejection report and request for recollection will be issued to the client.



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