

UPS PLACARDS

HEALTH  TRACK



Examples of each Placard type:

Daily Placard



UPS® Pickup Point

for Lab Specimens

Be ready for pickup by:
Except holidays. Visit [ups.com](https://www.ups.com) for date details.

MON	TUE	WED	THU	FRI	SAT
04:00 PM	04:00 PM	04:00 PM	04:00 PM	04:00 PM	

Packages left here after the scheduled time will be picked up on the next scheduled business day.



Need an On-Demand Pickup? Want to set up Delivery Alerts?
Scan the QR code or visit [ups.com](https://www.ups.com).

For additional assistance, please call 1-844-4UPS-LAB (1-844-487-7522).



Pickup Point ID
7LJ5215Y8
Postal Code
72653

FOR UPS DRIVER ONLY:
1. Scan barcode (to the right).
2. Scan package labels.
3. Pick up all packages.



7LJ5215Y8

140 ARKANSAS 201, MOUNTAIN HOME, AR 72653, US

Day Specific



UPS® Pickup Point

for Lab Specimens

Be ready for pickup by:
Except holidays. Visit [ups.com](https://www.ups.com) for date details.

MON	TUE	WED	THU	FRI	SAT
04:00 PM		04:00 PM		04:00 PM	

Packages left here after the scheduled time will be picked up on the next scheduled business day.



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Pickup Point ID
7LJ5215Y8
Postal Code
72653

FOR UPS DRIVER ONLY:
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2. Scan package labels.
3. Pick up all packages.



7LJ5215Y8

140 ARKANSAS 201, MOUNTAIN HOME, AR 72653, US

SMART Placard



UPS® Pickup Point

for Lab Specimens

Request a pickup:
Scan the QR Code (below)  Visit [ups.com/ups](https://www.ups.com) and enter Pickup Point ID and Postal Code

REQUESTS MUST BE MADE AT LEAST 1 HOUR BEFORE YOUR PICKUP TIME

Be ready for pickup by:
Except holidays. Visit [ups.com](https://www.ups.com) for date details.

MON	TUE	WED	THU	FRI	SAT
05:00 PM	05:00 PM	05:00 PM	05:00 PM	05:00 PM	



Need an On-Demand Pickup? Want to set up Delivery Alerts?
Scan the QR code or visit [ups.com](https://www.ups.com).

For additional assistance, please call 1-844-4UPS-LAB (1-844-487-7522).



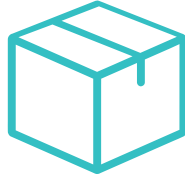
Pickup Point ID
7LF096H45
Postal Code
78418

FOR UPS DRIVER ONLY:
1. Scan barcode (to the right).
2. Scan package labels.
3. Pick up all packages.



7LF096H45

1504 WALDRON RD, CORPUS CHRISTI, TX 78418, US



PICKUP REQUIREMENTS

- Align the Client's "**first-send date**" with the "**Placard go-live date**" to help limit on-demand pickup requests, which are not guaranteed.
- UPS schedules pickups **Monday through Saturday**; there is **no Sunday** pickup service.
- A pickup window of at least **one hour** is required. Depending on route structure, UPS may instead provide a 90-minute window. Longer windows are also common when a lock box with 24-hour access is available or when the clinic is far from the nearest UPS service center.
- Advise clients to have samples prepared **15 minutes before** the pickup window begins.
- Saturday availability varies by market, and service may not be offered in rural locations.
- All samples collected that day should be placed in a **single** lab pack, except for high-volume accounts when one pack cannot accommodate them. **Using multiple lab packs results in higher shipping costs.**
 - Clients are responsible for removing the protective seal and securely closing the bag.



PSEUDO PLACARD REQUIREMENTS

- To initiate the placard activation process, the New Client Paperwork **must** include a photo of the “**Pseudo Placard**”.
- A Pseudo Placard is a mockup of a placard and allows a photo (**JPEG** or **PDF**) of the pickup location to be taken on the initial client visit (prior to “start-date”).
- Once the placard is created, a PDF file will be provided to the sales rep. UPS will send the permanent placard to the client within 10 business days of the Friday after creation.
- IMPORTANT** – While your Logistics Specialist will screen the placard before return, the Sales Rep is **ALSO** responsible for reviewing these placards to make sure all information is correct. Once confirmed, they should be uploaded to Salesforce for reference or copies.

PHOTO REQUIREMENTS

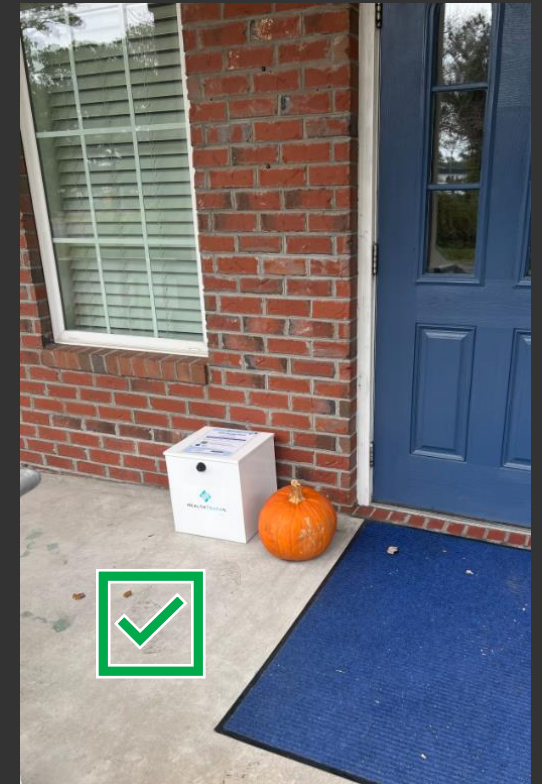
- The placard must be placed immediately adjacent to the pickup location or directly adhered on the medical lock box.
- Placards **must not** be placed inside a lock box, a desk drawer, on the inside of a cabinet door. (MUST be visible at all times!)
- The placard photo should be taken at least 10 feet away from the placard as it provides visual context of the pickup location. The photo is verified by UPS Personnel for PU instructions, and is stored in UPS’ system as a point of reference.

[Watch Video Tutorial](#)



Pseudo Placard Examples

The examples below WILL be accepted.



Pseudo Placard Examples

The examples below will NOT be accepted.





UPS – PLACARDS HOW DO THEY WORK?

UPS Placard Service - UPS created the placard program to enhance visibility of healthcare packages moving through the UPS network.

- Clients will know when and where to leave shipments, and the UPS driver will know where to find them every time. **CONSISTENCY**
- The driver will arrive during the scheduled window (typically an hour-long window) and scan the placard barcode and individual packages. The placard scan creates a date & time stamp that the driver arrived at the client's office.

**There are 3 types of placards:
Daily, Day-Specific, and SMART**

- The daily placard displays the pickup time for the day of week pickups are needed. **Example:** “4:00”, so the hour window would be from 4:00-5:00
- The SMART placard is a “Scan As Needed” service, and does not arrive every day unless requested by Clinic.
- The Day-Specific placard displays the pickup times by the specific days of week requested. (Ex: Clinics that only operate M,W,F.)

HOW TO USE A SMART PLACARD

UPS® Pickup Point

for Lab Specimens

Request a pickup:

Scan the QR Code (below)  Visit ups.com/upp and enter Pickup Point ID and Postal Code

REQUESTS MUST BE MADE AT LEAST 1 HOUR BEFORE YOUR PICKUP TIME

Be ready for pickup by:

Except holidays. Visit ups.com for date details.

MON	TUE	WED	THU	FRI	SAT
05:00 PM	05:00 PM	05:00 PM	05:00 PM	05:00 PM	01:00 PM

Scan to request a pickup



Need an On-Demand Pickup? Want to set up Delivery Alerts?

Scan the QR code or visit ups.com/upp.

For additional assistance, please call 1-844-4UPS-LAB (1-844-487-7522).

Pickup Point ID

Postal Code

FOR UPS DRIVER ONLY:

1. Scan barcode (to the right).
2. Scan package labels.
3. Pick up all packages.



REQUEST SERVICE

UPS® Pickup Point

Pickup Point ID:7LH626A61

Served Day & Time

4:00 PM CDT WEDNESDAY • No Service Requested Today

[Request Pickup Service >](#)



Closing Early? Request Early Pickup for Today

[Request Earlier Pickup >](#)

REQUEST SERVICE

UPS® Pickup Point

Pickup Point ID:7LH626A61

Served Day & Time

4:00 PM CDT WEDNESDAY • Pickup request confirmed. ✓

✓ This Pickup point is already scheduled for service Today.

Confirmation number:
252320000000815 Place your package at the pickup point location by 4:00 PM CDT Today

UPS Pickup Point – Check Stops



<https://www.ups.com/upp/>

UPS® Pickup Point - Request Service

* Indicates required field

Country or Territory *

United States - English

Pickup Point ID *

Enter a 9 character Placard ID

9-digit code

☐ Save Pickup Point ID (useful if you follow multiple placards)

Postal Code *

Pickup point postal code

☐ Remember me

Continue >

Pickup Point ID
7LW5G3317
Postal Code
40219

Pending Package Activity

View or make changes to your Specimen ID and Premier Gold Tag

Submitted on	Tracking No.	Specimen ID	Premier Gold
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History

Date and Time	Type	Pickup Status
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